

Take-2  
by  
Nel-Tech Labs, Inc.

Installation & User Manual



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## Introduction:

The *Take-2* is a state-of-the-art message-on-hold adapter capable of allowing the user to place up to two callers on-hold. An external audio source can be connected to the adapter to keep callers entertained and informed of your products or services. This system is specifically designed for the SOHO (Small Office Home Office) environment where up to two lines on a single phone are supported.

## Unpacking and Inspection:

Before you begin installation, unpack and verify you have all the correct parts.

- (1) Take-2 with attached power supply
- (1) RCA to RCA cable
- (1) 1/8" Adapter
- (3) RJ-11 Cord
- (1) 2-line splitter/adapter \*
- (1) Female-to-female in-line adapter\*
- (1) Instruction manual

\* Used for 2-line installs where incoming lines are on separate wall jacks

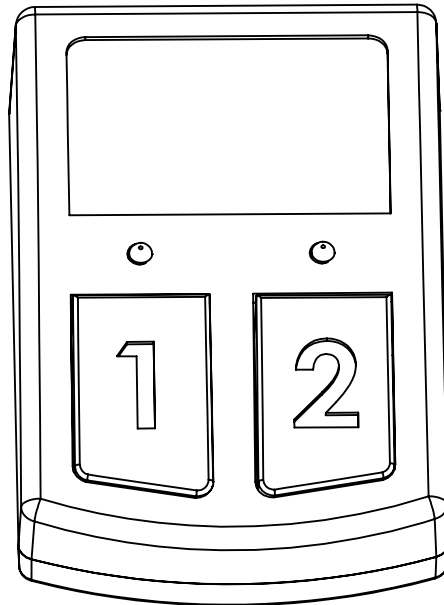
If you are missing any of these parts STOP and call your dealer.

### Installation Note:

If this is a two-line installation and both lines ARE NOT coming into the phone on the same wire, then the included adapter must be used to put Line 1 on the center two pins and Line 2 on the two outside pins of the Take-2 input connector.

## Take-2 Layout Summary:

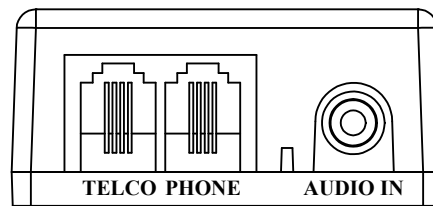
### Front of Unit



LED INDICATORS - The STATUS LED indicators will be SOLID BLUE when line is on-hold.

LINE 1 & LINE 2 BUTTONS - When pressed the corresponding line is placed on-hold.

### Rear of Unit



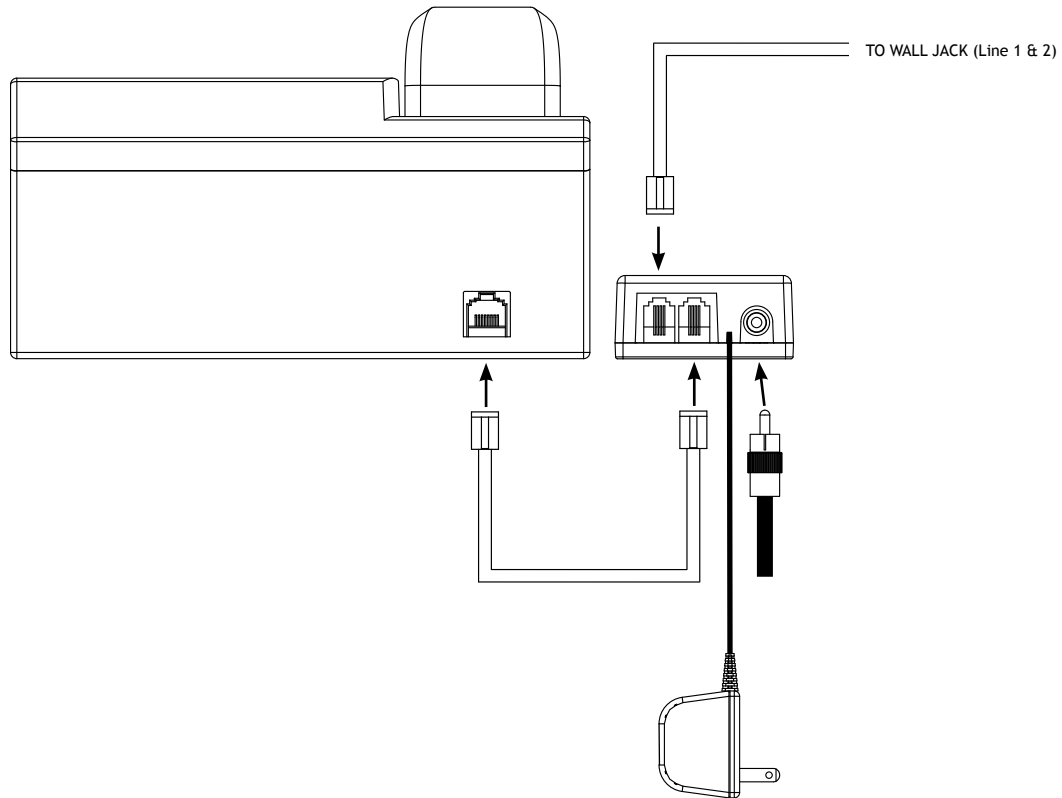
TELCO - Connects to incoming telco line.

PHONE - Connects to phone.

AUDIO IN - Connects to an audio source. Do not connect to an amplifier or damage to the adapter will occur.

## Installation (For 1-line and 2-line installations where both lines are on same wire):

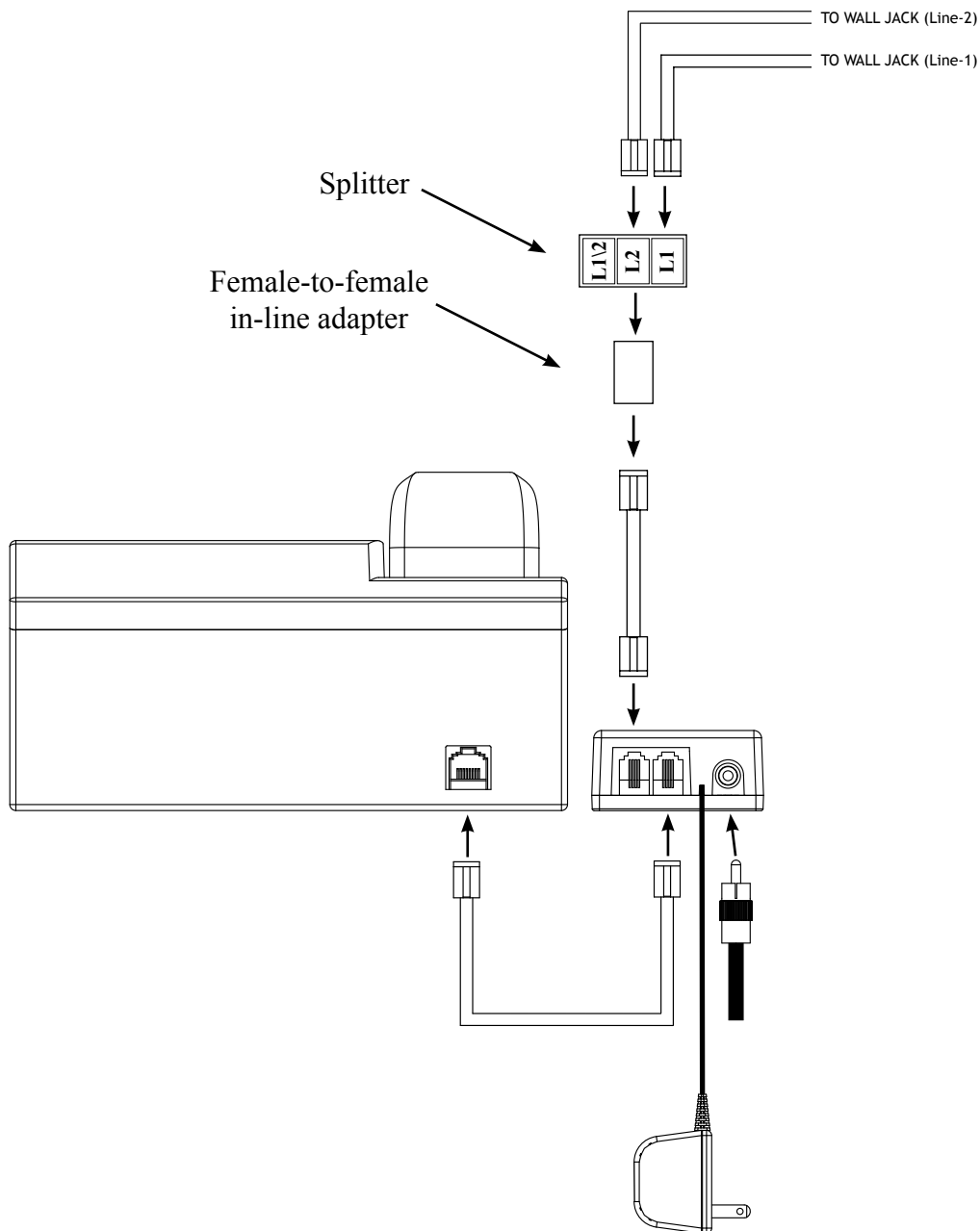
1. Unplug the line connection from the rear of the telephone and connect this to the **TELCO** plug on the adapter.
2. Connect included RJ-11 cord from phone line connection to the **PHONE** plug of the adapter.
3. Connect included RCA cord from the adapters **AUDIO IN** to an audio source. Do not connect to an amplifier or damage to the adapter will occur.
4. Connect the attached **POWER SUPPLY** to a powered wall outlet.



Wiring Diagram

## Installation (For 2-line installations where both lines are on separate wires):

1. Unplug the line 1 & line 2 connections from the rear of the telephone and connect in the following order.
  - a. Connect to splitter/adaptor - Line 1 to L1 and Line 2 to L2 on splitter.
  - b. Connect to female to female in-line adapter.
  - c. Connect to RJ-11 cord.
  - d. Connect to the **TELCO** plug on the adapter.
2. Connect included RJ-11 cord from phone line connection to the **PHONE** plug of the adapter.
3. Connect included RCA cord from the adapters **AUDIO IN** to an audio source. Do not connect to an amplifier or damage to the adapter will occur.
4. Connect the attached **POWER SUPPLY** to a powered wall outlet.



Wiring Diagram

# Limited Warranty

**TERMS:** Nel-Tech Labs warrants to the original purchaser (“Buyer”) that the Product sold is free from defects in material and workmanship at the time of purchase. The warranty period begins at the time of Product’s original purchase by the first end-user. The warranty applies for five (5) year from the original date of purchase, or as long as the product is owned by the original purchaser, whichever comes first. Included in the warranty are parts and labor. Buyer must provide written notice to Nel-Tech Labs of any defective part or conditions within the warranty period. If the defect is not the result of improper use, service, maintenance or installation, and if the equipment has not been otherwise damaged or modified after shipment, Nel-Tech Labs or its authorized representative shall either replace or repair the defective Product at Nel-Tech Labs’s option. No credit shall be allowed for work performed by Buyer or unauthorized parties. Out-of-warranty repairs are invoiced at the current Nel-Tech Labs hourly rate plus the cost of parts, shipping and handling. In the event that the product serial number is missing or has been tampered with in any way, the foregoing warranty is void and without effect and Nel-Tech Labs shall have no liability whatsoever on account of defects to such product.

**LIMITATIONS:** Except as stated above, there are no warranties, express or implied, that extend beyond the specifications for the product. Nel-Tech Labs expressly disclaims any warranty, express or implied, that equipment sold hereunder is of merchantable quality or that it can be used, or is fit for any particular purpose. Buyer purchases and accepts equipment solely on the basis of the warranty here in above expressed. Under no circumstances shall Nel-Tech Labs be liable by virtue of this warranty or otherwise for any special indirect, secondary or consequential damages to any person or property arising out of the use or inability to use the product.

**REPAIRING OR REPLACING PRODUCT:** Buyer may obtain the repair or replacement of any eligible part or equipment covered under this warranty through a Nel-Tech Labs dealer only. Buyer is responsible for all shipping and handling charges in connection with the performance of this warranty. Products returned to Nel-Tech Labs must be securely packaged to prevent damage in transit, freight prepaid, and insured for replacement value. A return authorization number assigned by Nel-Tech Labs must be clearly marked on the outside of the shipping container. Proof of purchase must accompany shipment. Items delivered to Nel-Tech Labs without a return authorization clearly marked on the outside of the shipping container, and/or without proof of purchase is refused.

**CONTACT:** Please contact Nel-Tech Labs at the address and phone number below to receive a return authorization number and to arrange for the repair or replacement of a flawed part covered by this warranty. Please indicate the Product’s serial number in all correspondence or a RMA authorization number in the absence of a serial number. Nel-Tech Labs, 4 Ash Street Extension, Derry, NH 03038, Phone: 1.603.425.1096.

**COPYRIGHT NOTICE:** Unauthorized or unlicensed use of copyrighted audio content is illegal and Nel-Tech Labs, Inc. takes no responsibility for such action by the user of this equipment.

**FCC Part 68 :** Nel\_Tech Labs, Inc. located at 4 Ash Street Extension, Derry NH 03038 in the United States of America hereby certifies that the Message on Hold Adapter TAKE2 bearing labeling identification number US: 1BQMU00BTAKE2 complies with the Federal Communications Commission’s (“FCC”) Rules and Regulations 47 CFR Part 68, and the Administrative Council on Terminal Attachments (“ACTA”)-adopted technical criteria TIA/EIA/968 with Amendments A, A-1, A-2, A-3, A-4 & A-5 Telecommunications – Telephone Terminal Equipment – Technical Requirements for Connection of Terminal Equipment To the Telephone Network, July 2001, October 2002, September 2003, March 2004, December 2004, November 2006 and July 2007.

Changes or modifications not expressly approved by Nel-Tech Labs could void the users’ authority to operate the equipment.





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