

Points to Consider When Choosing a Messaging Equipment Manufacturer:

- Where is the product made? Just because a vendor is located in the USA does not mean the product is made here.
- If they are the manufacturer, do they simply put a mass-produced MP3 player inside their case design? Our design is entirely ours – from component placement via advanced MYDATA machines to case design to shipment packaging.
- How long is the warranty? Ours is an industry-leading 5-year warranty.
- Do they have the appropriate licensing for supported file type (.mp3, .wma, etc.)? We maintain all required licensing.
- Is their product FCC approved? If so, per the FCC, it must be noted in the equipment manual & on the unit.
- What type of technical support do they offer? Can you call & speak with someone for assistance or will they “call you back later”? As we handle all of our design, development & manufacturing in-house, we have a technical & engineering team available to assist you should the need arise.
- What is the audio output of the unit? Ours is 600Ω (typical of most phone systems) or 8Ω (for PA system installations). If the output is too high, or is incompatible for the phone system, it could damage the unit and/or phone system.
- Do they sell direct to the end-user? Check their website. We require all dealers to complete a dealer agreement before releasing pricing.
- What type of USB drive is included? We always include a top-quality, brand name USB drive to ensure longevity of use.
- Can their product be customized? We offer laser-etched customization on all of our USB products as well as Sonorous CD & TELink phone-load.

No matter the application, for nearly 30 years Nel-Tech Labs has always been at the forefront, providing superior equipment, exceptional dealer support & innovative technology.

Find out more by visiting us at www.nel-techlabs.com or calling 603.425.1096.



Nel-Tech Labs, Inc.